



HELLA WRAPS TERMS AND CONDITIONS

Quotes:

All quotes provided by Hella Wraps are valid for **30 days** and are subject to change after this period.

Deposits:

All works provided by Hella Wraps require a **50% deposit** prior to any work commencing, unless otherwise agreed. This 50% deposit covers the following:

- Artwork, design samples
- Production of your approved design (e.g., printing/cutting/laminating)
- Securing your booking date for installation
- Material purchase for project

The remaining 50% is required upon completion/pickup of the finished product, prior to release from Hella Wraps. All property remains the property of Hella Wraps until paid in full (unless agreed otherwise).

Bookings:

All vehicle wraps and signage jobs require a minimum of **10 working days** from the date of artwork approval, unless otherwise stated. Artwork approval samples are provided **7-10 working days** from the date the deposit is received. To secure your booking date, deposits must be paid within **3 days** of the invoice issue date.

Payment Terms:

All vehicles/goods remain the property of Hella Wraps until paid in full. Hella Wraps will not be subject to any retention or discounts by the client. All deposits are NON-REFUNDABLE. A no-show or cancellation forfeits your deposit and impacts our ability to serve other clients.

Required Logo Files:

Hella Wraps requires vector-format files (PDF, EPS, AI) to ensure the highest quality. If these cannot be supplied, we offer a recreation service at an additional cost.

Artwork Approvals:

The following process ensures we accurately create artwork aligned with your brand and target market:

- Client consultation/brief
- Research on your company brand (website, social media)
- 1 chosen design concept refined according to your feedback (via email only)
- Up to 5 revisions included at no charge to finalize the artwork

If more than 5 revisions are required, additional changes will be charged at \$50.00 + GST per change.

Artwork supplied by other companies/sources will require a setup fee of \$250.00 + GST. Additional fees apply if the artwork requires recreation for printing suitability.

All approved jobs are provided on a Hella Wraps approval document, requiring a formal signature before production. By signing, you agree to all terms and confirm all layout, spelling, and details are correct. Hella Wraps is not liable for errors discovered after final approval.

Artwork Copyright:

All artwork created and supplied by Hella Wraps is owned by Hella Wraps unless otherwise stated and may not be reproduced by other parties without written consent. Copyright laws fall under the COPYRIGHT ACT 1968 DIVISION 8 - Designs.

If you have any questions or require clarification, please contact Hella Wraps.